

# PART 250 - Report of Passengers Denied Confirmed Space Due to an OverSale Situation

OMB NO: 2138-0018  
EXPIRATION DATE: 6/30/2027

## Paperwork Reduction Act Burden Statement

A federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB Control Number. The OMB Control Number for this information collection is 2138-0018. Public reporting for Form 250, Report of Passengers Denied Confirmed Space, is estimated to be approximately, on average, 6 hours per response, including the time for reviewing instructions, completing and reviewing the collection of information. All responses to this collection of information are mandatory, as authorized by 14 CFR- Part 250. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Cecelia Robinson, OAI/BTS, RTS-42, Room E34, 1200 New Jersey Avenue, SE, Washington, D.C. 20590 or e-mail – cecelia.robinson@dot.gov.

## REQUIREMENTS

### RECORD DESCRIPTION: 250 - Report of Passengers Denied Confirmed Space Report

Field Description	Data Type	Length	Comments	Sample Data
Carrier Code	Character	2	Two Letter (OAG) Carrier Code	EV
Quarter Ending Year	Character	6	Year (ccyy)	2010
Quarter Ending Month	Character	6	Month (mm = 03, 06, 09, 12)	03
(a) who qualified for denied boarding compensation within the meaning of § 250.5(a)(2) and 250.5(b)(2)	Numeric	Varies	Number of passengers who were denied boarding involuntarily who qualified for denied boarding compensation and: (a) were given alternate transportation within the meaning of §250.5.	1177
(b) who qualified for denied boarding compensation within the meaning of § 250.5(a)(3) and 250.5(b)(3)	Numeric	Varies	Number of passengers who were denied boarding involuntarily who qualified for denied boarding compensation and: (b) were not given such alternate transportation.	1358

(a) The passenger does not comply fully with the carrier's contract of carriage or tariff provisions regarding ticketing, reconfirmation, check-in, and acceptability for transportation (see § 250.6(a))	Numeric	Varies	Number of passengers denied boarding involuntarily who did not qualify for denied boarding compensation due to: (a) failure of passenger to comply with ticketing, check-in, or reconfirmation	0
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			procedures, or to be acceptable for transportation under carrier's tariff or contract of carriage.	
(b) substitution of aircraft of lesser capacity or due to weight/balance restrictions on an aircraft with a designed passenger capacity of 60 or fewer seats (see § 250.6(b))	Numeric	Varies	Number of passengers denied boarding involuntarily who did not qualify for denied boarding compensation due to: (b) substitution of smaller capacity equipment.	0
(c) The carrier arranges comparable air transportation or other transportation that is planned to arrive not later than 1 hour after the planned arrival time of the passenger's original flight or flights (see § 250.6(d))	Numeric	Varies	Number of passengers denied boarding involuntarily who did not qualify for denied boarding compensation due to: (c) accommodation on another flight that arrived within 1 hour after the scheduled arrival time of the original flight.	746

TOTAL NUMBER DENIED BOARDING INVOLUNTARILY	Numeric	Varies	This value should equal the sums of line 1 and line 2.	3281
Number of passengers denied boarding involuntarily from an oversold flight who actually received compensation, regardless of the type of compensation (e.g., voucher, cash).	Numeric	Varies	*If any passengers qualified for denied boarding compensation but were not offered compensation, attach a pdf statement as to the number of such passengers and an explanation of why the offer was not made.	2535
Number of passengers who voluntarily accepted a carrier's offer to give up reserved space due to a potential oversale situation and did not travel on their original flight in exchange for a payment of the carrier's choosing.	Numeric	Varies		28566
Total Boardings.	Numeric	Varies		25450773
Amount of compensation paid to passengers who voluntarily accepted a carrier's offer to give up reserved space on an oversold flight that received cash or cash equivalent payment.	Currency	Varies	Amount of cash or cash equivalent compensation paid to passengers who volunteered for denied boarding	0

**RECORD FORMAT:**

The 250 - Report of Passengers Denied Confirmed Space Report reports must be created as an electronic "comma separated values" file, using ASCII text character encoding, for uploading via the "eSubmit" application.

The comma separated values file MUST BE indicated when naming the file, by using the letters [CSV] or [csv] following the file name, as the file name extension.

The file name is flexible and may be determined by the individual air carrier, but the comma separated values (csv) file format is required, as outlined in the rule entitled, *Submitting Airline Data via the Internet*.

The fields in the sample record shown below follow the same order as the above record description, separated by commas, and saved with the file name extension of .csv.

Suggested file name: XX201003-Form250.csv

**Sample Record Format:** EV, 2010, 03, 1177, 1358, 0, 0, 746, 3281, 2535, 28566, 25450773, 0