

PART 251 - Report of Passengers Denied Confirmed Space Report

OMB NO: 2138-0018
EXPIRATION DATE: 9/30/2011

Paperwork Reduction Act Burden Statement

A federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a current valid OMB Control Number. The OMB Control Number for this information collection is 2138-0018. Public reporting for Form 251, Report of Passengers Denied Confirmed Space, is estimated to be approximately 5 hours per response, including the time for reviewing instructions, completing and reviewing the collection of information. All responses to this collection of information are mandatory, as authorized by 14 CFR, Part 250. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to: Information Collection Clearance Officer, Cecelia Robinson, OAI/BTS/RITA, RTS-42, Room E34, 1200 New Jersey Avenue, SE, Washington, D.C. 20590 or e-mail – cecelia.robinson@dot.gov.

REQUIREMENTS

RECORD DESCRIPTION: 251 - Report of Passengers Denied Confirmed Space Report

| Field Description | Data Type | Length | Comments | Sample Data |
|--|-----------|--------|--|-------------|
| Carrier Code | Character | 2 | Two Letter (OAG) Carrier Code | EV |
| Quarter Ending Year | Character | 6 | Year (ccyy) | 2010 |
| Quarter Ending Month | Character | 6 | Month (mm = 03, 06, 09, 12) | 03 |
| Number of passengers who were given alternate transportation. | Numeric | Varies | Number of passengers who were denied boarding involuntarily who qualified for denied boarding compensation and: (a) were given alternate transportation within the meaning of §250.5. | 1177 |
| Number of passengers who were not given alternate transportation. | Numeric | Varies | Number of passengers who were denied boarding involuntarily who qualified for denied boarding compensation and: (b) were not given such alternate transportation. | 1358 |
| Number of passengers who did not qualify for denied boarding compensation due to accommodation on another flight that arrived within 1 hour after the scheduled arrival time of the original flight. | Numeric | Varies | Number of passengers denied boarding involuntarily who did not qualify for denied boarding compensation due to: (a) accommodation on another flight that arrived within 1 hour after the scheduled arrival time of the original flight. | 0 |

| | | | | |
|--|---------|--------|--|-----|
| Number of passengers who did not qualify for denied boarding compensation due to substitution of smaller capacity equipment. | Numeric | Varies | Number of passengers denied boarding involuntarily who did not qualify for denied boarding compensation due to: (b) substitution of smaller capacity equipment. | 0 |
| Number of passengers who did not qualify for denied boarding compensation due to failure of passenger to comply with ticketing, check-in, or reconfirmation procedures, or to be acceptable for transportation under carrier's tariff or contract of carriage. | Numeric | Varies | Number of passengers denied boarding involuntarily who did not qualify for denied boarding compensation due to: (c) failure of passenger to comply with ticketing, check-in, or reconfirmation procedures, or to be acceptable for transportation under carrier's tariff or contract of carriage. | 746 |

| | | | | |
|---|----------|--------|--|----------|
| TOTAL NUMBER DENIED BOARDING INVOLUNTARILY | Numeric | Varies | | 3281 |
| Number of passengers denied boarding involuntarily who actually received compensation.* | Numeric | Varies | *If any passengers qualified for denied boarding compensation but were not offered compensation, <u>attach a pdf statement as to the number of such passengers and an explanation of why the offer was not made.</u> | 2535 |
| Number of passengers who volunteered to give up reserved space in exchange for a payment of the carrier's choosing. | Numeric | Varies | | 28566 |
| Number of passengers accommodated in another section of the aircraft: Upgraded. | Numeric | Varies | Number of passengers accommodated in another section of the aircraft: (a) Upgrades. | 0 |
| Number of passengers accommodated in another section of the aircraft: Downgraded. | Numeric | Varies | Number of passengers accommodated in another section of the aircraft: (b) Downgrades | 0 |
| Total Boardings. | Numeric | Varies | | 25450773 |
| Amount of compensation paid to passengers who were denied boarding involuntarily and were given alternate transportation. | Currency | Varies | Amount of compensation paid to passengers who: (a) were denied boarding involuntarily and were given alternate transportation within the meaning of §250.5. | 407092 |
| Amount of compensation paid to passengers who were denied boarding involuntarily and were not given alternate transportation. | Currency | Varies | Amount of compensation paid to passengers who: (b) were denied boarding involuntarily and were not given alternate transportation. | 480726 |
| Amount of compensation paid to passengers who volunteered for denied boarding. | Currency | Varies | Amount of compensation paid to passengers who: (c) volunteered for denied boarding. | 0 |

RECORD FORMAT:

The **251 - Report of Passengers Denied Confirmed Space Report** reports must be created as an electronic "comma separated values" file, using ASCII text character encoding, for uploading via the "eSubmit" application.

The comma separated values file MUST BE indicated when naming the file, by using the letters [CSV] or [csv] following the file name, as the file name extension.

The file name is flexible and may be determined by the individual air carrier, but the comma separated values (csv) file format is required, as outlined in the rule entitled, *Submitting Airline Data via the Internet*.

The fields in the sample record shown below follow the same order as the above record description, separated by commas, and saved with the file name extension of .csv.

Suggested file name: XX201003-Form251.csv **Sample Record Format:**

EV,2010,03,1177,1358,0,0,746,3281,2535,28566,0,0,25450773,407092,480726,0